

Terms and Conditions of Booking – Andries Racing Events, S.L.

Trading name: Andries Adventures

Organizer identity

Andries Racing Events, S.L. ("ARE") – VAT/CIF B-75506485

Address: Paseo Cotobro, 14 – 18697 Almuñécar (Granada), Spain

Contact: Manuel Barnés Pérez · manuel@andriesadventures.com · +34 606 331 633



2. Scope

These terms apply to the booking and participation in motorcycle tours (guided or self-guided) and related services (accommodation, ferries, support vehicles, motorcycle rental, etc.) in Spain, Portugal, Morocco and other published destinations.

3. Booking process and payments

- 3.1. Deposit: a 20% deposit of the total price per person is required to secure a place (non-refundable, see clause 6).
- 3.2. Final payment: the remaining 80% is due 60 days before the tour start date. Bookings made less than 60 days before departure require 100% payment to confirm.
- 3.3. Confirmation: your place is confirmed upon receipt of payment and the confirmation email.
- 3.4. Currency and payment methods: prices in EUR; available methods (card/Stripe/bank transfer, etc.) are shown on the website before payment.

4. Prices, operational changes and minimum group size

4.1. The published itineraries and services are indicative and may be adjusted for safety reasons, weather and seasonal conditions, daylight hours and accessibility (e.g., trail/road closures, access restrictions imposed by authorities/parks, roadworks), as well as ferry or border issues. To optimize the experience for the time of year, the guide may modify the order of stages, departure times, daily mileage and the asphalt/off-road ratio, while maintaining the essence of the trip.

4.2. Minimum group size:

— Spain (itineraries entirely within Spain): 3 participants.

— All other countries or itineraries that cross borders (including tours starting/finishing in Spain but visiting other countries, such as Portugal or Morocco from Almuñécar): 5 participants.

If the applicable minimum is not reached, ARE may cancel and offer a date change or a full refund of amounts paid.

4.3. Force-majeure/operational substitutions will be made with alternatives of equivalent category.

4.4. Flights and client travel arrangements: you are strongly advised not to purchase/confirm flights or other non-refundable services (air/train tickets, extra hotels, rentals) until you receive ARE's email confirmation that the tour has reached the minimum group size and is operationally

confirmed. Any costs for changes or cancellations of such services purchased before that confirmation are at the client's expense. We recommend trip-cancellation insurance.

5. Participant requirements

- 5.1. License: a valid motorcycle license appropriate to the displacement and the countries visited (an International Driving Permit is recommended where applicable).
- 5.2. Age/experience: as a guideline, rider ≥ 25 years old with experience appropriate to the model/terrain (unless the tour page states otherwise).
- 5.3. Fitness: the participant declares being fit to travel and ride on asphalt and, where applicable, on unpaved roads/tracks.
- 5.4. Mandatory gear: certified helmet, jacket and trousers with armor, gloves and motorcycle boots; back protector or airbag recommended.

6. Client cancellations

- 6.1. The 20% deposit is non-refundable.
- 6.2. Cancellation fees (per person, on the total price):
 - Up to 60 days before the tour start date: 75% charge.
 - Within 60 days up to the day of the tour (including no-show): 100% charge, or the client may request to participate on another date (subject to availability and maintaining the same value of services).
- 6.3. Name change/transfer: allowed if the replacement participant meets the requirements; an administration fee may apply.
- 6.4. Right of withdrawal: the 14-day cooling-off period does not apply to services for a specific date/period (travel and leisure).

7. Cancellations by ARE

If ARE cancels due to force majeure, failure to reach the applicable minimum group size (see 4.2) or other justified reasons, the client may choose a 100% refund of amounts paid or a transfer to another tour/date.

ARE does not assume costs for flights or other services purchased by the client before our operational email confirmation; such costs should be handled, where applicable, through the client's trip-cancellation insurance.

8. Mandatory insurance

Clients must hold travel insurance covering medical assistance, repatriation and trip cancellation. ARE may request proof of policy before the tour starts. (Optional but recommended: baggage coverage, delays and other common contingencies).

9. Documentation and customs

9.1. ARE motorcycles (usual case): ARE handles the documentation required for the use of its motorcycles in the countries on the itinerary (insurance, permits and vehicle papers). Clients must carry valid personal documents (passport/ID, visas if applicable) and comply with border requirements.

9.2. Client's own motorcycle (only with prior approval): the client is responsible for:

- a) International insurance valid in all countries visited; for Morocco, Green Card or equivalent certificate proving coverage.
- b) Ownership and authorization: registration/title and, if the bike is not in the rider's name, notarized authorization from the owner to travel abroad.
- c) Border/customs procedure: complying with temporary import requirements where applicable and retaining entry/exit paperwork.
- d) Vehicle condition: up-to-date maintenance, suitable tires and basic tools.
- e) Legal compliance: traffic, emissions and mandatory equipment regulations of each country. ARE can advise but does not assume these obligations when the motorcycle is private.

10. Motorcycles and conditions of use

10.1. ARE motorcycles (default and prioritized option):

- a) Damage deposit and deductible: a damage deposit is required; the insurance deductible/excess applies per model (stated on the tour/rental contract).
- b) Insurance: third-party liability + damage with deductible; deductible-reduction options may be offered if available.
- c) Proper use: riding under the influence of alcohol/drugs is prohibited; unpaved sections are limited to routes authorized by the guide/organization.
- d) Breakdowns/falls: the participant must notify immediately. ARE will attempt reasonable repair or replacement subject to availability; an immediate replacement bike is not guaranteed.
- e) Chargeable costs: punctures, rim damage, falls and knocks, as well as any damage caused by improper use or contrary to the guide's/organization's instructions, may be charged to the participant. Fines and tolls are the rider's responsibility.

10.2. Client's own motorcycle (only with prior approval and subject to conditions):

- a) Insurance and coverage: a policy valid in all countries on the tour and, where applicable, coverage for riding on unpaved roads/tracks (subject to the policy's limits).
- b) Mechanical responsibility: the client is responsible for maintenance, repairs and spare parts. ARE may provide reasonable logistical assistance (e.g., workshop contact or on-route transport) without any obligation to repair or to supply a replacement vehicle.
- c) Impact on itinerary: issues with a private motorcycle do not oblige the group to alter the route. Extra services (recovery, out-of-route transport, storage) may be charged at cost if requested.
- d) Logistics space (priority for client luggage): space in the support van/racks is prioritized for client luggage (as a general rule, 1 main bag + 1 small bag per person, unless the tour page states otherwise). ARE's materials (tools, spares, water, first-aid kit, etc.) are planned not to

affect this priority. Any extra client volume is subject to availability and may carry a logistics surcharge.

e) Fines and third-party damage: entirely the responsibility of the owner/rider of the private motorcycle.

11. Riding, safety and conduct

All participants must obey traffic laws and follow the guide's instructions. ARE may exclude, without refund, anyone who compromises the safety of the group or seriously breaches these terms.

12. Included / Not included

The tour page governs what is included. Any service not expressly listed as "included" is deemed not included (e.g., fuel, meals/drinks, entrance tickets, riding gear, tips), unless the tour page states otherwise.

13. Luggage and equipment

Client luggage has logistics priority in support vehicles (as a general rule, 1 main bag + 1 small bag per person; exact limits will be stated on the tour page). Valuables remain the client's responsibility. Any excess or bulky equipment is subject to availability and may incur a logistics surcharge.

14. Images, IP and data

14.1. Photos and videos taken during the tour may be used for promotional purposes unless the client objects in advance.

14.2. Personal data are processed according to the Privacy Policy (GDPR).

15. Force majeure

Includes, by way of example and without limitation: pandemics and public-health emergencies, DANAs/flash floods and severe storms, earthquakes and other forces of nature (volcanic eruptions, wildfires, landslides), trail/road closures and access restrictions imposed by authorities or land managers, border closures, sudden regulatory changes, general strikes, civil unrest, acts of war or terrorism, and widespread transport failures. These events may require adjustments to itineraries/services or dates without additional liability for ARE, while ensuring reasonable alternatives or refunds pursuant to these terms.

16. Liability

ARE is responsible for proper organization. Participation in motorcycle tours involves risks that the client accepts; the rider is responsible for handling the motorcycle and complying with local laws. Third-party providers (hotels, ferries, etc.) are liable for their own services under their regulations.

17. Complaints

Any issue should be reported on the spot to the guide so it can be addressed immediately. After the trip, complaints may be submitted by email within a reasonable time, with supporting evidence.

18. Governing law and jurisdiction

These terms are governed by Spanish law. For any dispute, the parties submit to the Courts of Granada (Spain), without prejudice to mandatory consumer-protection rules.

Text for the checkbox (online acceptance)

"I have read and accept the Terms and Conditions, the Privacy Policy and the Liability Waiver. I authorize the 20% deposit charge and accept the cancellation policy.

Brief summary next to checkout

- Deposit: 20% to confirm (non-refundable).
- Balance: 60 days before departure.
- Cancellations: up to 60 days before the tour: 75% charge; within 60 days up to the tour date: 100% charge or request a date change (subject to availability).
- Minimum group: 3 (tours entirely in Spain) / 5 (tours crossing borders; e.g., Portugal or Morocco from Almuñécar).
- Flights: don't confirm non-refundable flights/services until our email confirms the tour meets the minimum group size.
- Mandatory insurance: medical assistance, repatriation and trip cancellation.
- License: valid for displacement and destination(s).